DSC Connect

iOS App Overview

LOGIN

Get the DSC Connect app from Apple Store.

Once you've downloaded and installed the app, use the credentials provided with the device to log in to your account.

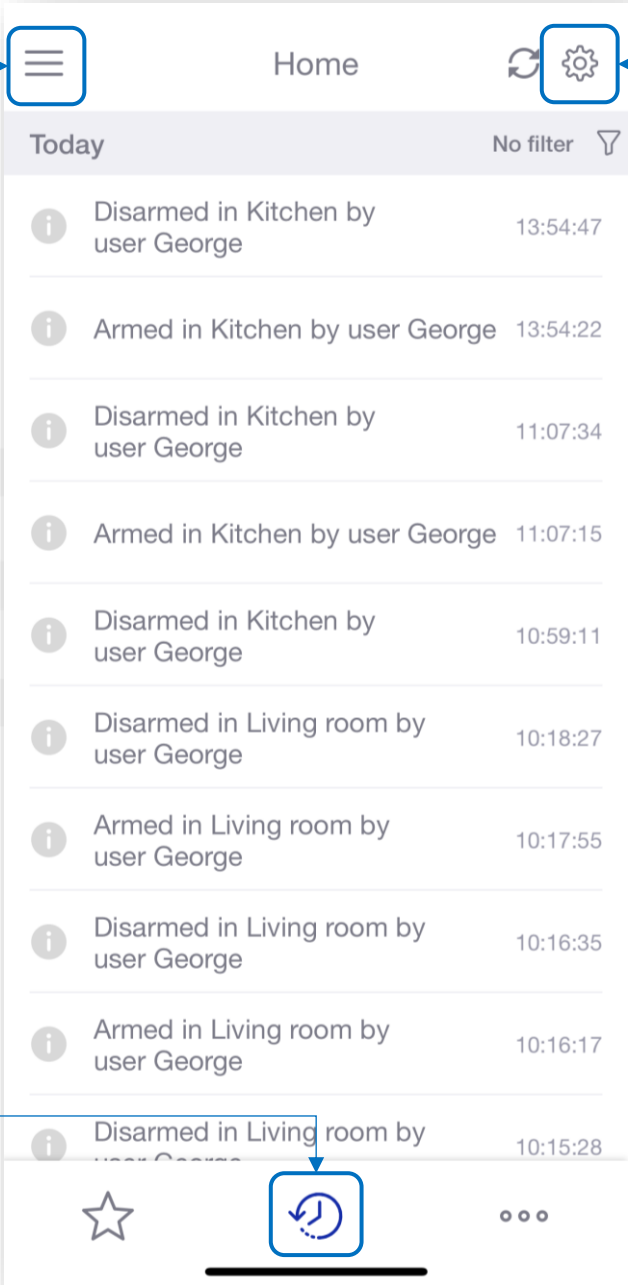## DSC Connect

Welcome!

Please Sign In to continue

Username

Password

Forgot your username or password?

Sign In

FIRST LOOK

To access the account menu, tap the menu button.

Go to settings to configure the app.

Select "Events" tab from the main screen to see a list of the events back in time.

The history of events is kept for 12 months.

Select "Favorites" tab to monitor and control all your programmed partitions and zones in your Panel.

Home

Today   No filter ▽

ⓘ Disarmed in Kitchen by user George   13:54:47

ⓘ Armed in Kitchen by user George   13:54:22

ⓘ Disarmed in Kitchen by user George   11:07:34

ⓘ Armed in Kitchen by user George   11:07:15

ⓘ Disarmed in Kitchen by user George   10:59:11

ⓘ Disarmed in Living room by user George   10:18:27

ⓘ Armed in Living room by user George   10:17:55

ⓘ Disarmed in Living room by user George   10:16:35

ⓘ Armed in Living room by user George   10:16:17

ⓘ Disarmed in Living room by user George   10:15:28

Home

Kitchen
Ready To Arm, 1 zones open

🔒   🔓   🏠

DISARMED

Living room
Ready To Arm, 1 zones open, 1 bypassed
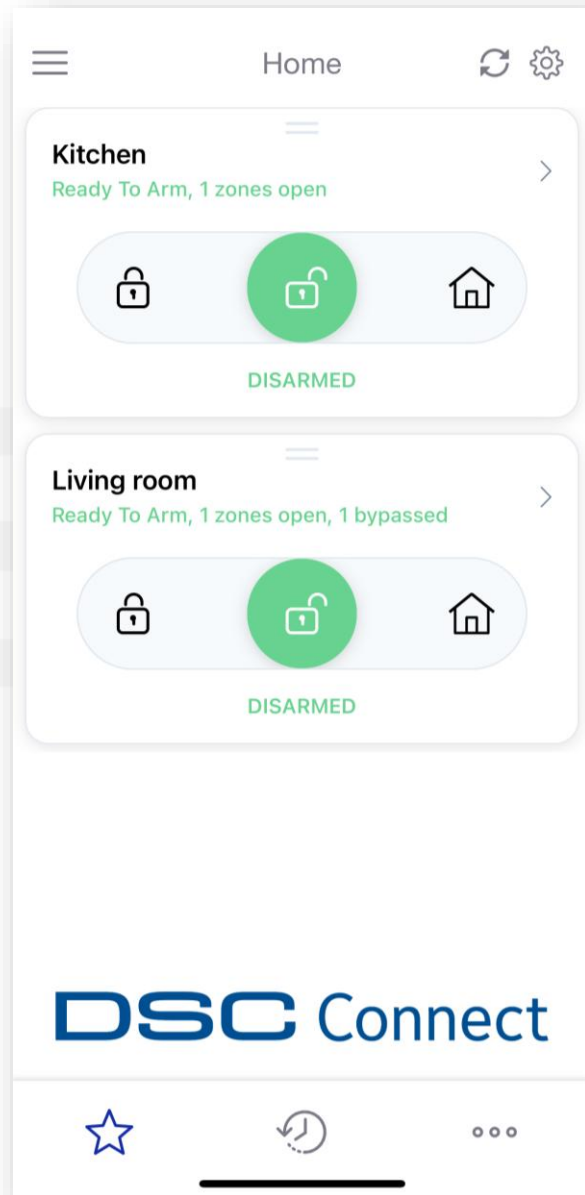
🔒   🔓   🏠

**DISARMED**

DSC Connect

FIRST LOOK

Once you start the app, Favorites tab would be the default view.

Note: *It is recommended to program the Panel before wiring the communicator and logging in to the mobile app, as the app automatically synchronizes with the Panel upon initial power up.*
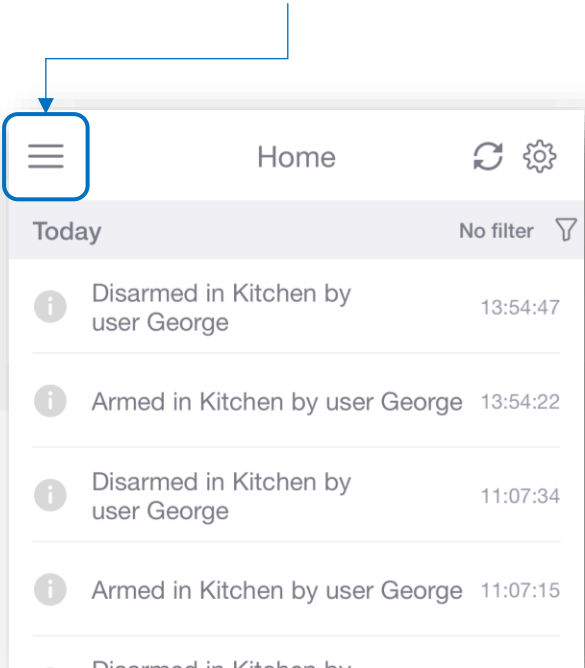
When the Communicator is plugged in and powered on, all programmed Alarm Panel features are present on the initial screen.

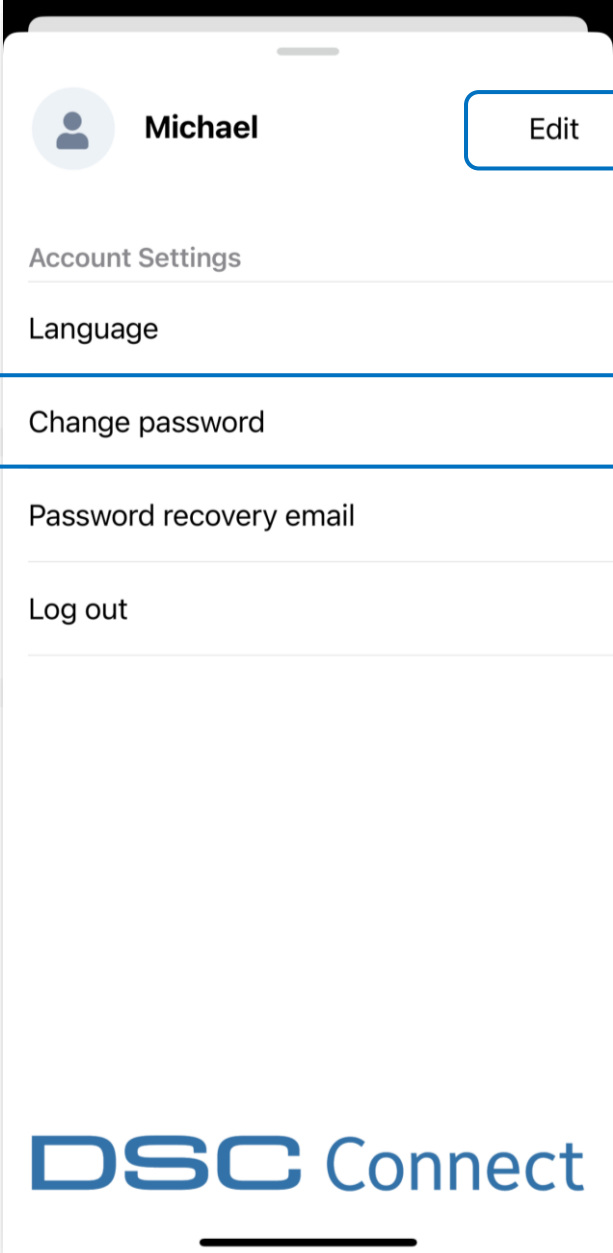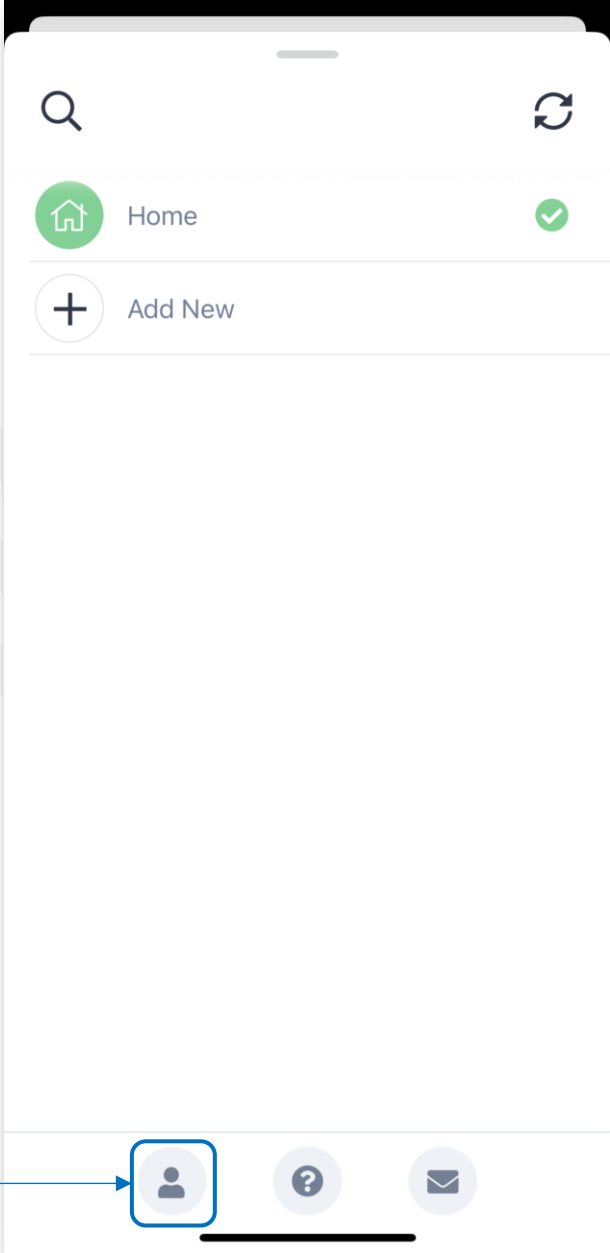If the Communicator is not connected, this is the initial screen:
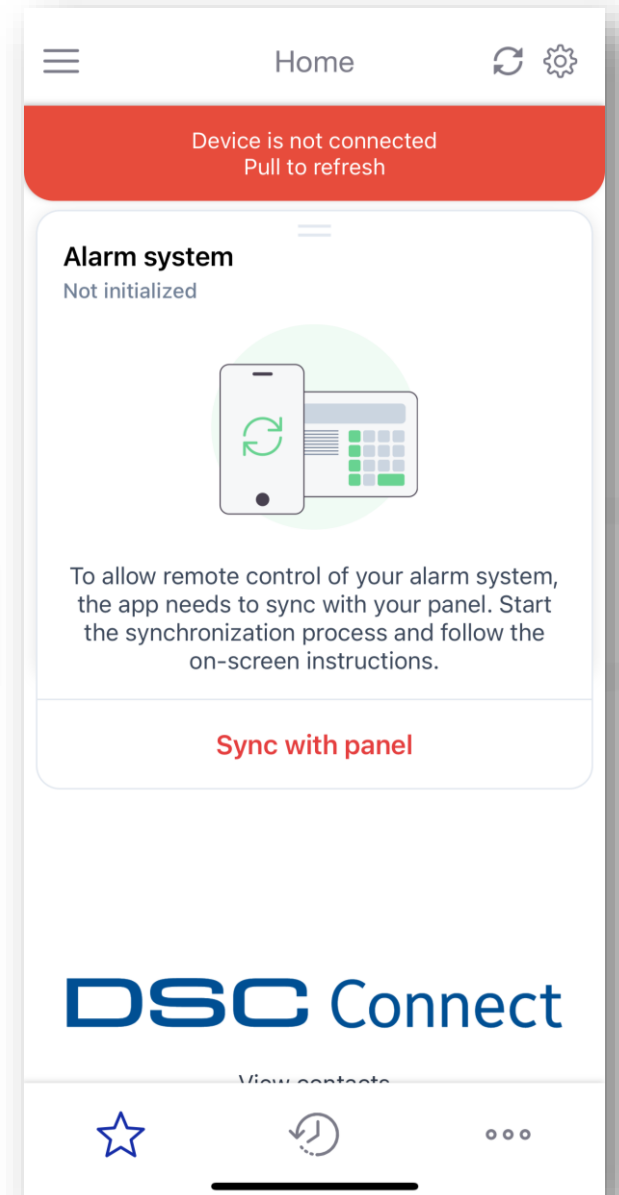
USERNAME AND PASSWORD

To change your username and password, first tap the menu button in the upper left corner of the screen.
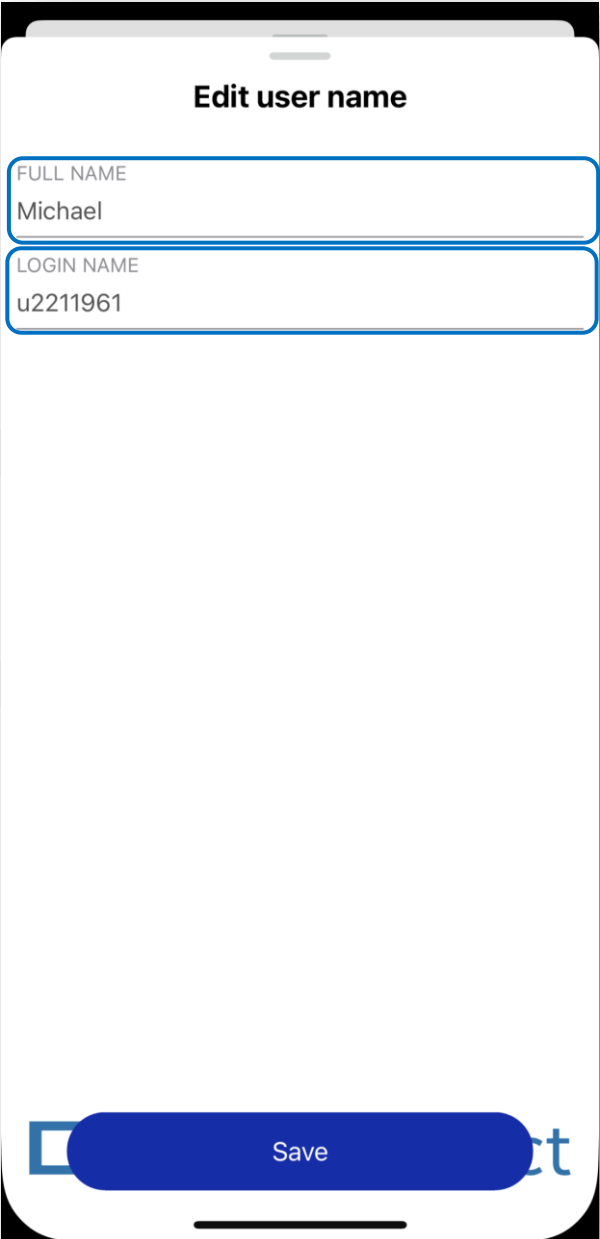
Then go to the "My Account" icon

To change username, tap "Edit" in the User settings menu.

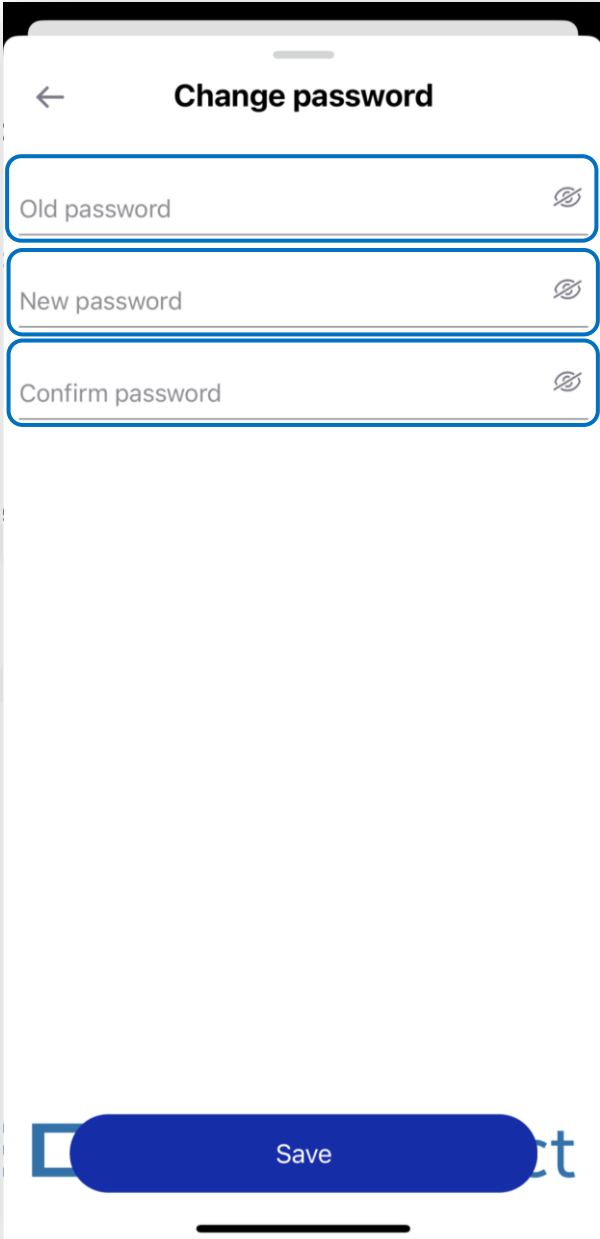To change password, tap "Change password"

Michael Edit

Account Settings

Language

Change password

Password recovery email

Log out

DSC Connect

USERNAME AND PASSWORD

Depending on the selected menu, fill in the required fields and tap "Save" when done.

NOTIFICATIONS

To choose how you would like to receive different events on your smartphone, first tap the "Settings" icon.
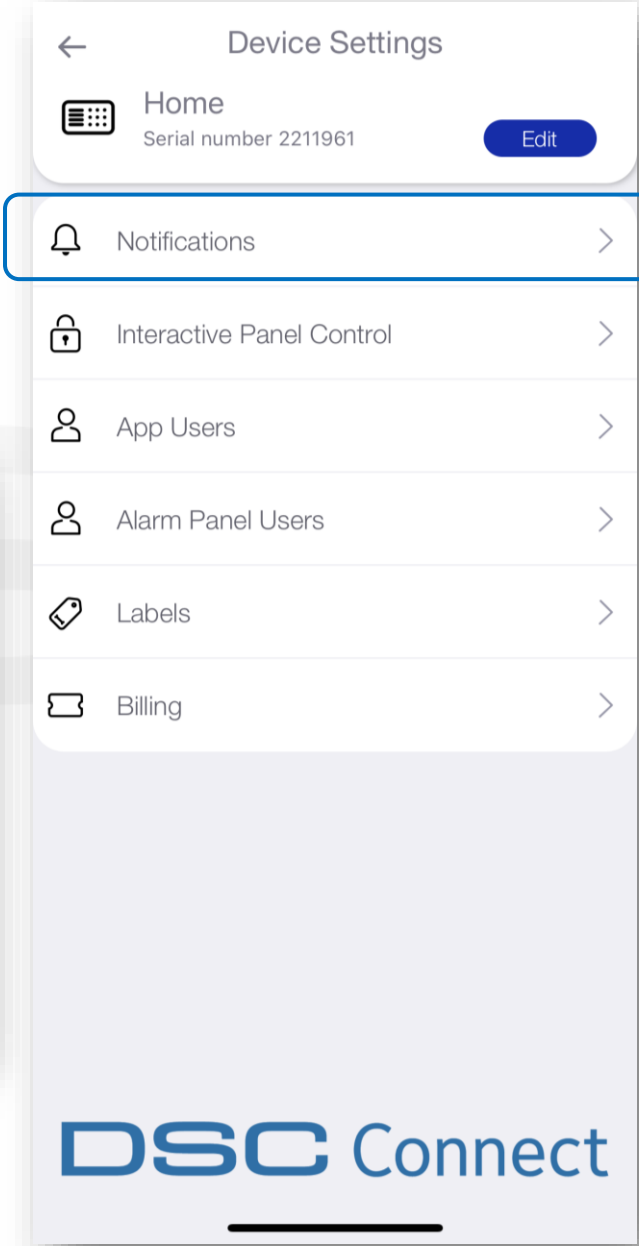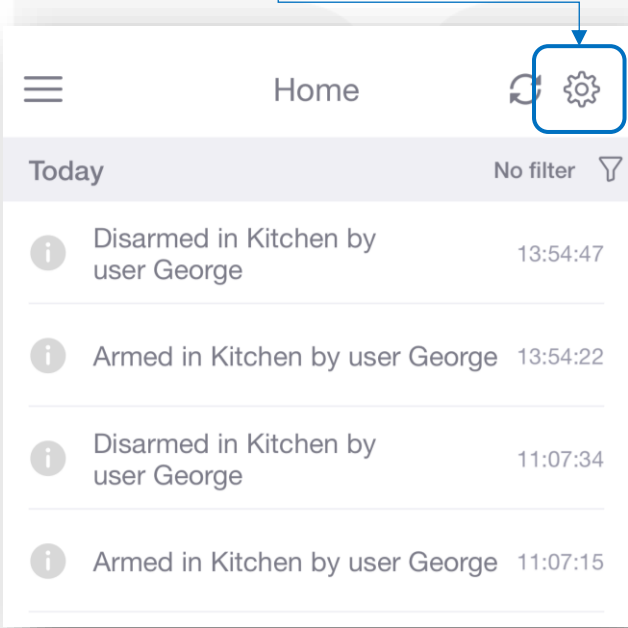
Then go to "Notifications".
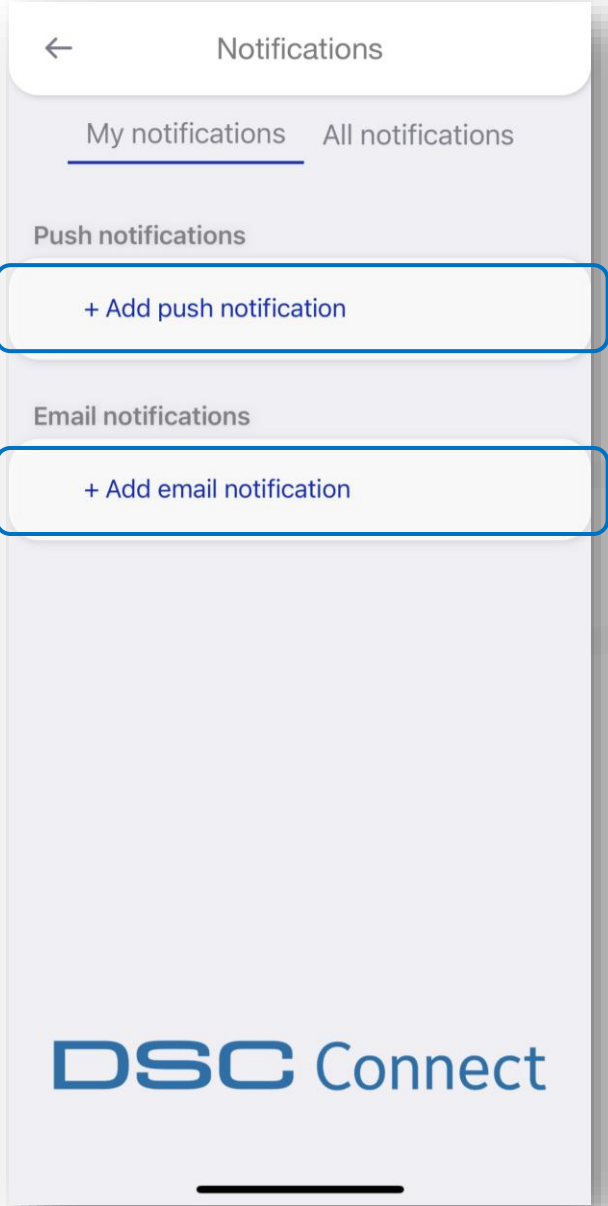
Select the "+ Add" button for your preferred way of notification.

Device Settings

Home
Serial number 2211961   [Edit]

🔔 Notifications   >

🔒 Interactive Panel Control   >

👤 App Users   >

👤 Alarm Panel Users   >

🏷️ Labels   >

▭ Billing   >

DSC Connect

☰   Home   ↻ ⚙

Today   No filter ▽

ⓘ Disarmed in Kitchen by user George   13:54:47

ⓘ Armed in Kitchen by user George   13:54:22

ⓘ Disarmed in Kitchen by user George   11:07:34

ⓘ Armed in Kitchen by user George   11:07:15

←   Notifications

My notifications   All notifications

Push notifications

+ Add push notification

Email notifications

+ Add email notification

DSC Connect

NOTIFICATIONS

Select type of events to be reported for each notification channel.

Then tap "Save".
After saving, you will receive a test notification.

Your notification channels will be displayed as a list.

Push notification
iPhone

🔔 Alarm (Default)	⬤
⚠️ Trouble (Default)	⬤
ℹ️ Info (Default)	◯

Save

Notifications

My notifications   All notifications

Push notifications

📱 iPhone
Created by Michael   🔔 ⚠️ >

Email notifications

\+ Add email notification

DSC Connect

NOTIFICATIONS

Notifications

← Notifications

My notifications   All notifications

Push notifications

🔔 iPhone ⚠️ ⚠️ >
Created by Michael
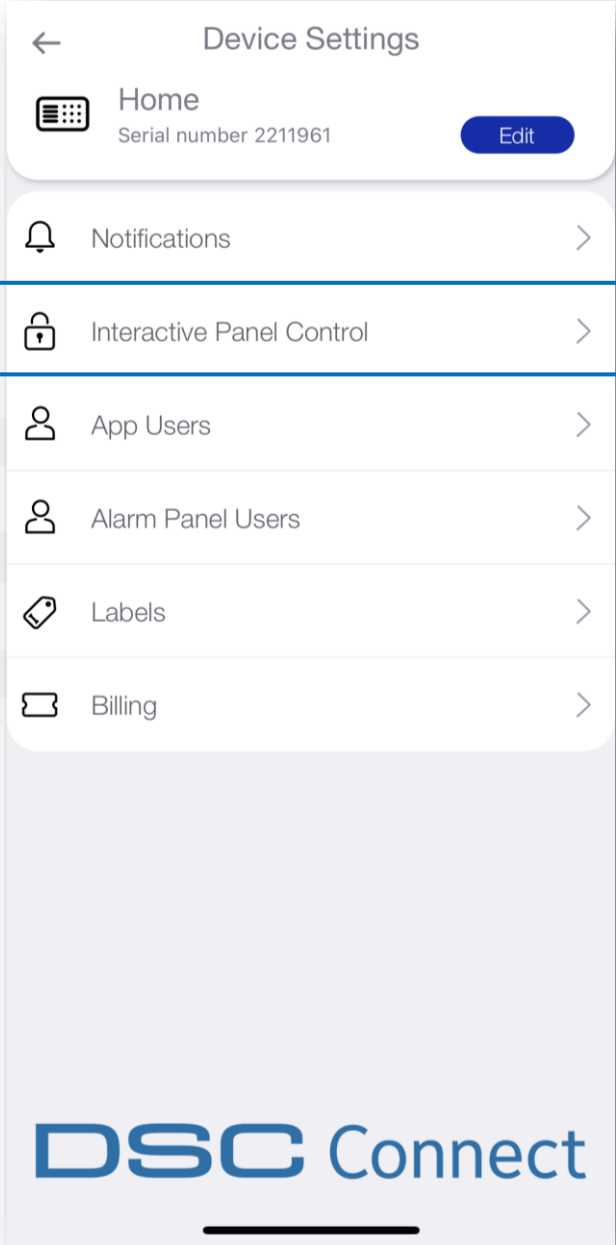
Email notifications

+ Add email notification

DSC Connect

To make changes, select
the notification you'd like to
edit or remove.
Thus, returning to the
previous screen.

Push notification

← Push notification

🔲 iPhone
Michael

🗑️

🔔 Alarm ⬤
(Default)

⚠️ Trouble ⬤
(Default)

ⓘ Info ◯
(Default)

Save
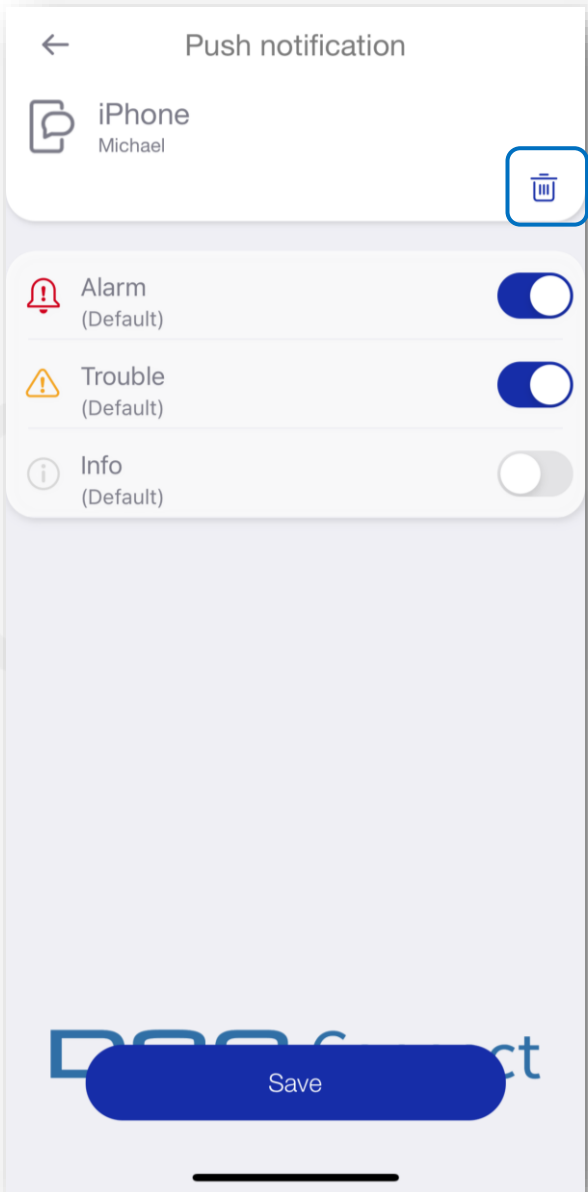
To delete a notification,
tap the "Delete" button

INTERACTIVE PANEL CONTROL

Go to Settings, then "Interactive Panel Control" to setup this functionality.

Device Settings

← Device Settings

Home
Serial number 2211961   [Edit]

🔔 Notifications →

🔒 Interactive Panel Control →

👤 App Users →

👤 Alarm Panel Users →

🏷️ Labels →

▭ Billing →

DSC Connect

← Interactive Panel Control

📱 Interactive Panel Control ⬜

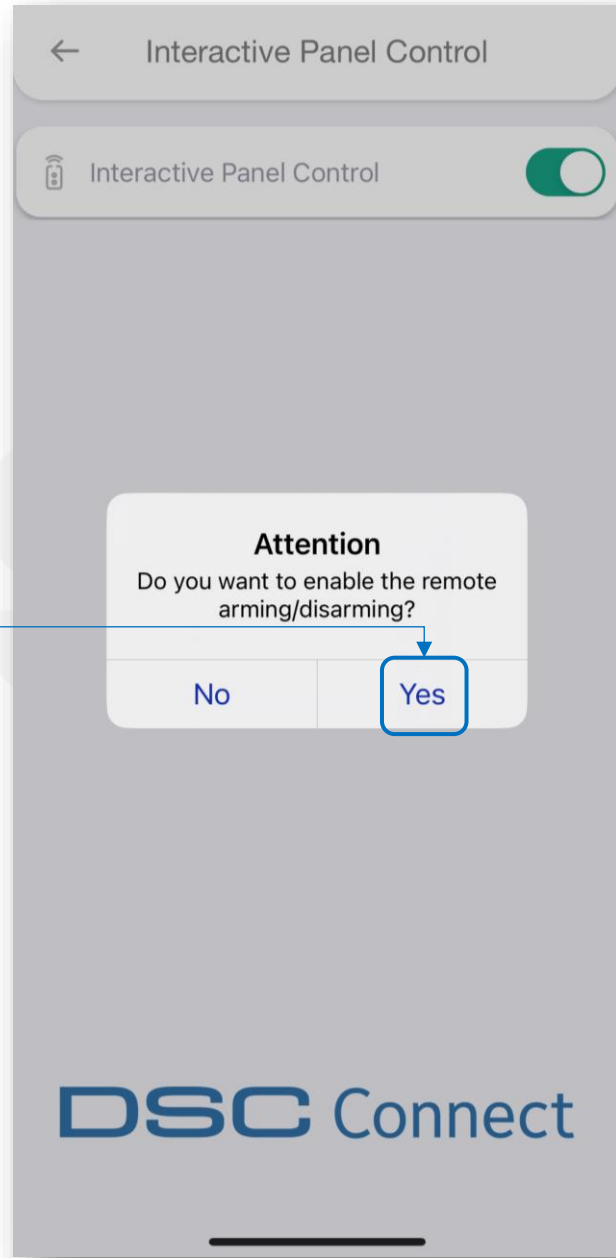Slide to enable Interactive Panel Control.

Note: Interactive Panel Control is enabled by default. If for some reason you need to access this setting and re-enable it, follow the instructions above and on the next page.
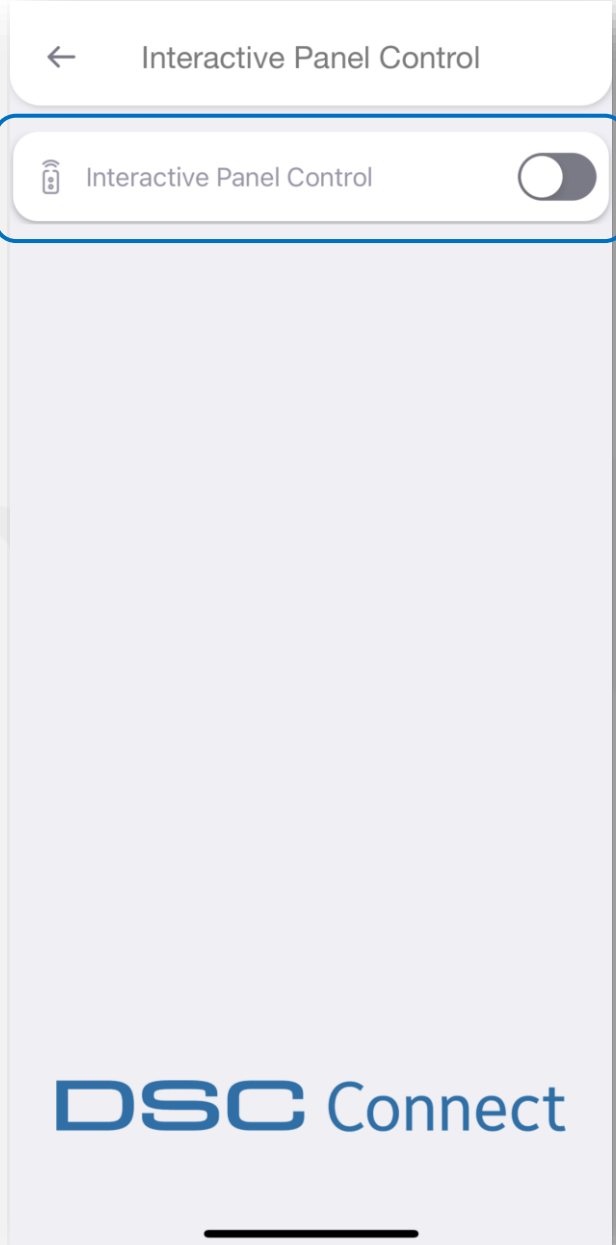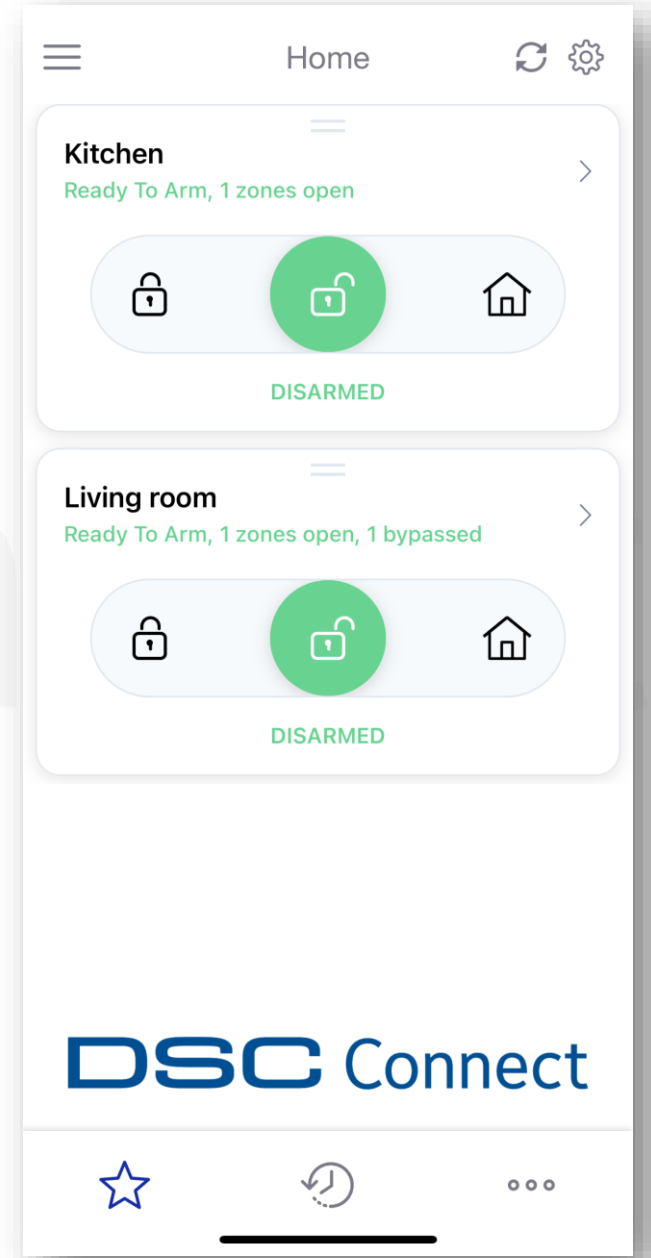
DSC Connect

INTERACTIVE PANEL CONTROL

Then confirm to enable the functionality.

After confirmation, the Interactive Panel Control feature will be available on the homepage.
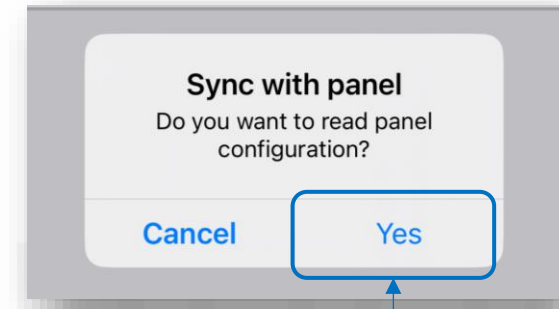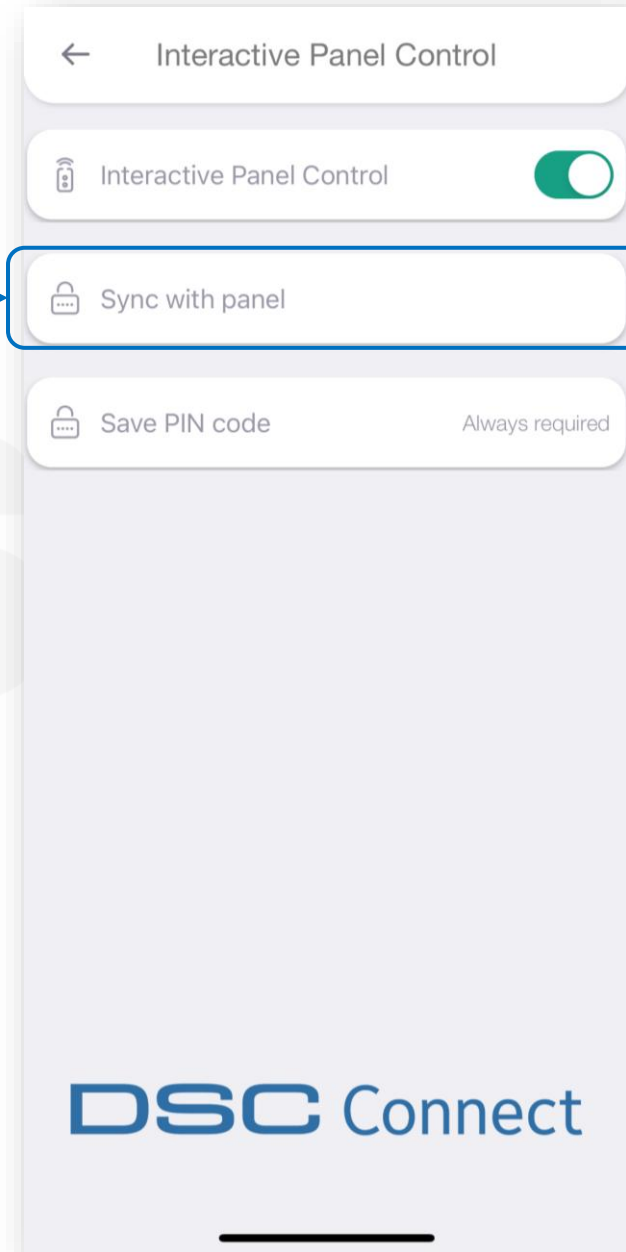
INTERACTIVE PANEL CONTROL (SYNC WITH PANEL)

The DSC Connect app automatically synchronizes with the panel once the panel programming is complete.

However, if for some reason you need to synchronize manually, select "Sync with Panel" and follow the instructions in the app.
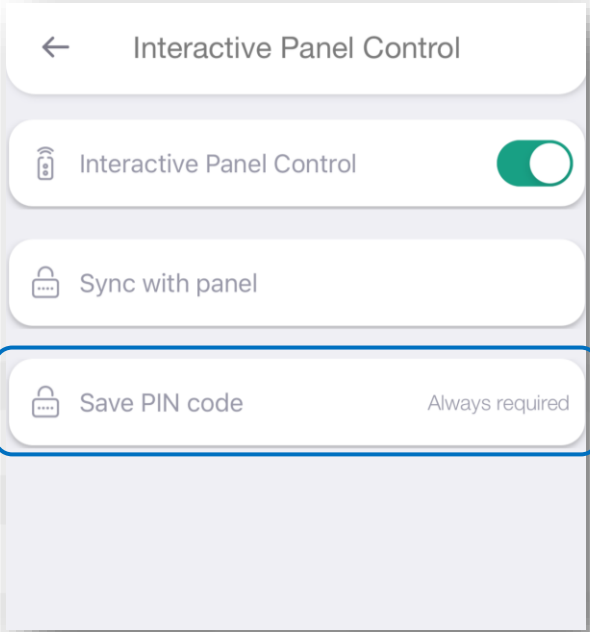
WARNING:
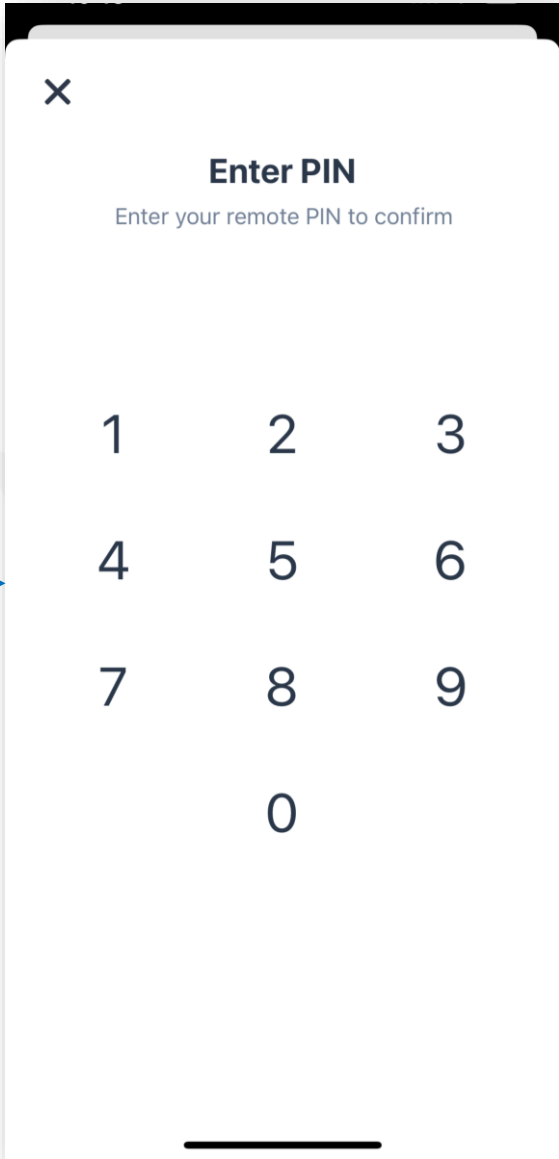*DO NOT operate the keypad during the sync process.*

Confirm by tapping the "Yes" button.
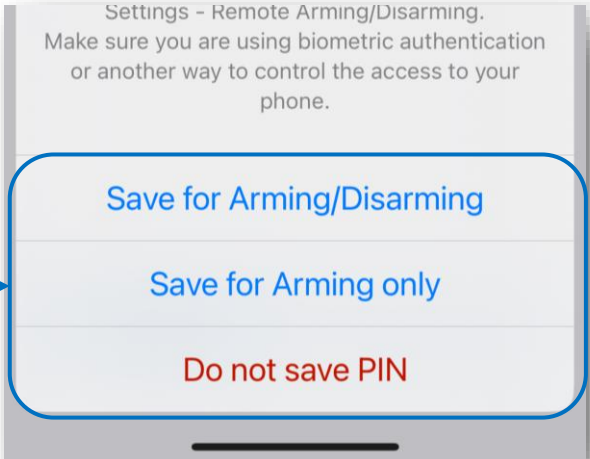
INTERACTIVE PANEL CONTROL (SAVE PIN CODE)

To change when your PIN code is saved in the app, tap "Save PIN code".

← Interactive Panel Control

🕹 Interactive Panel Control ⬤

🔒 Sync with panel

🔒 Save PIN code   Always required

Settings - Remote Arming/Disarming.
Make sure you are using biometric authentication
or another way to control the access to your
phone.

Choose one of the options according to your preferences.

Save for Arming/Disarming

Save for Arming only

Do not save PIN

Enter your Panel PIN code. Then confirm it again.

✕

Enter PIN
Enter your remote PIN to confirm

1   2   3

4   5   6

7   8   9

0

INTERACTIVE PANEL CONTROL (PARTITIONS)
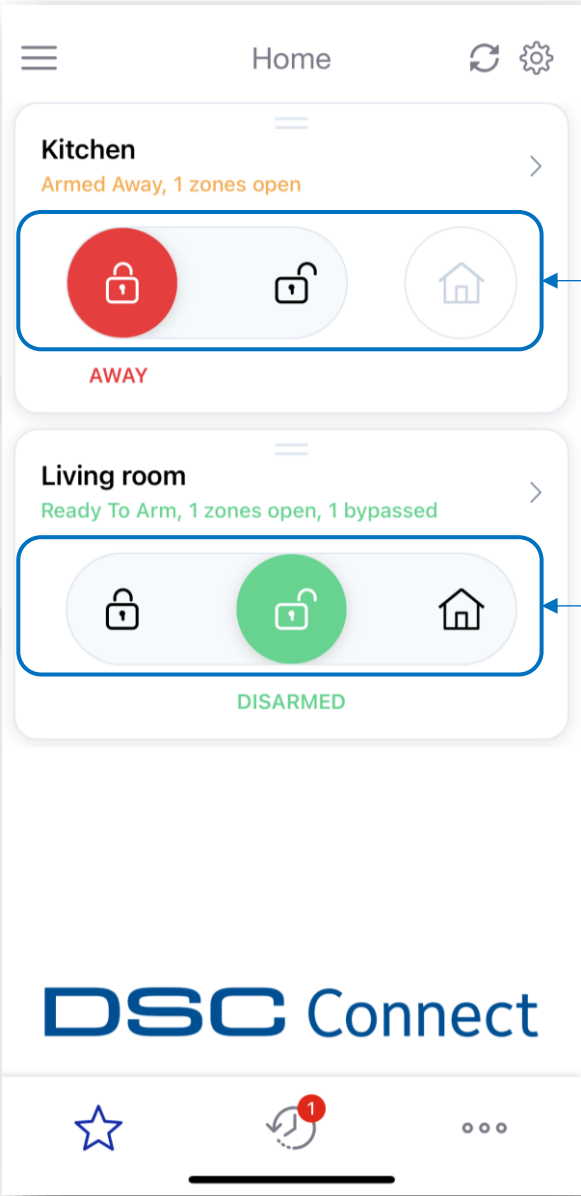
Use the slider to quickly "Stay", "Away" or "Disarm" desired partition.
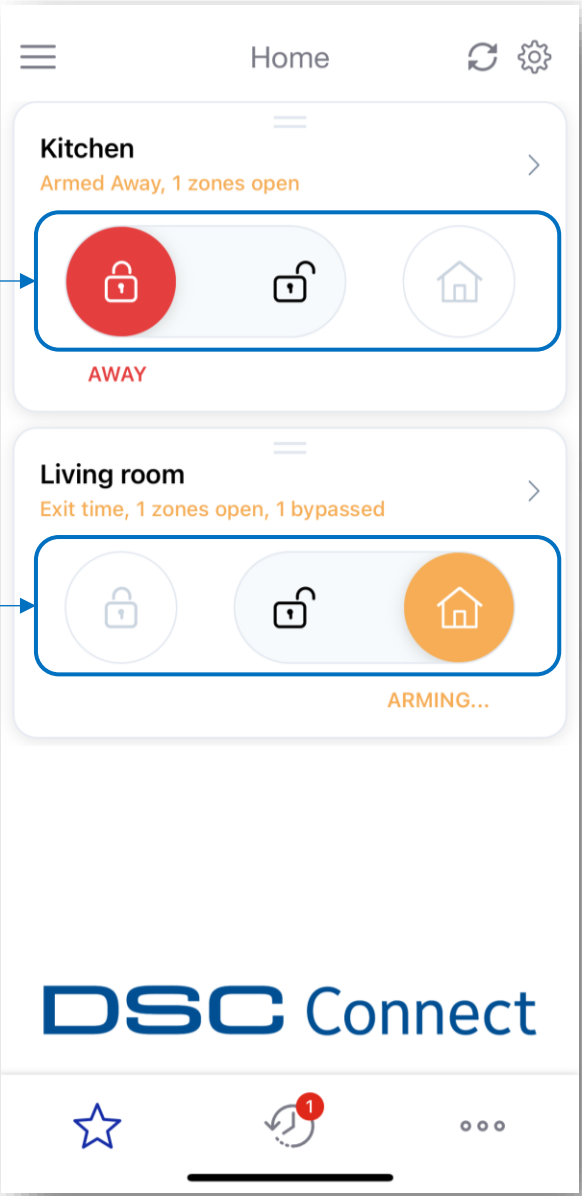
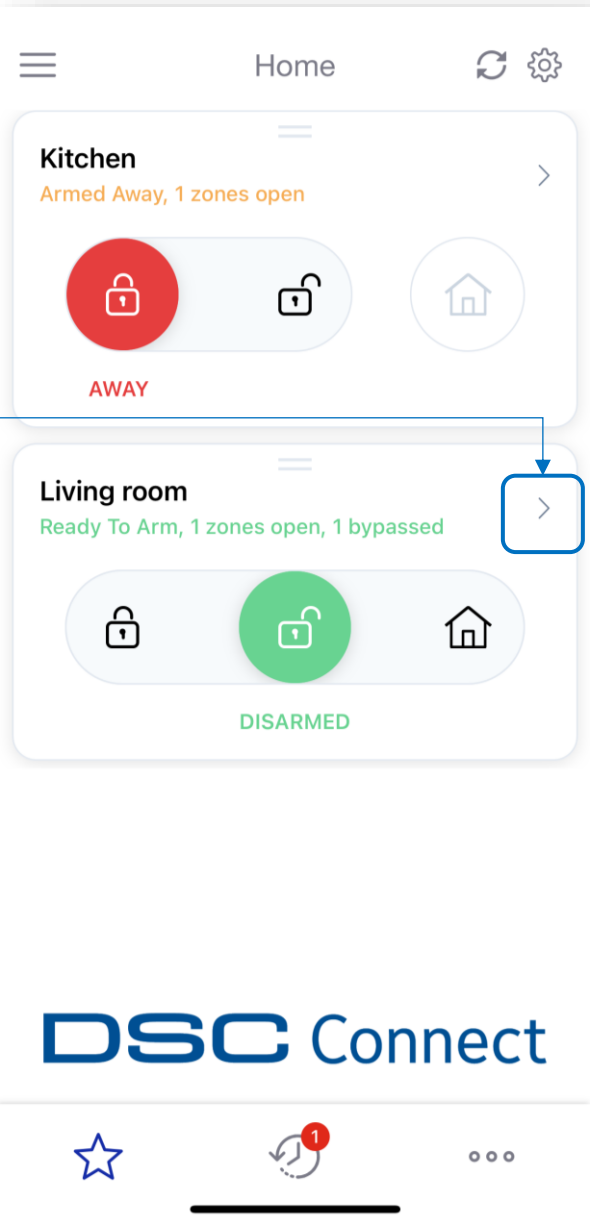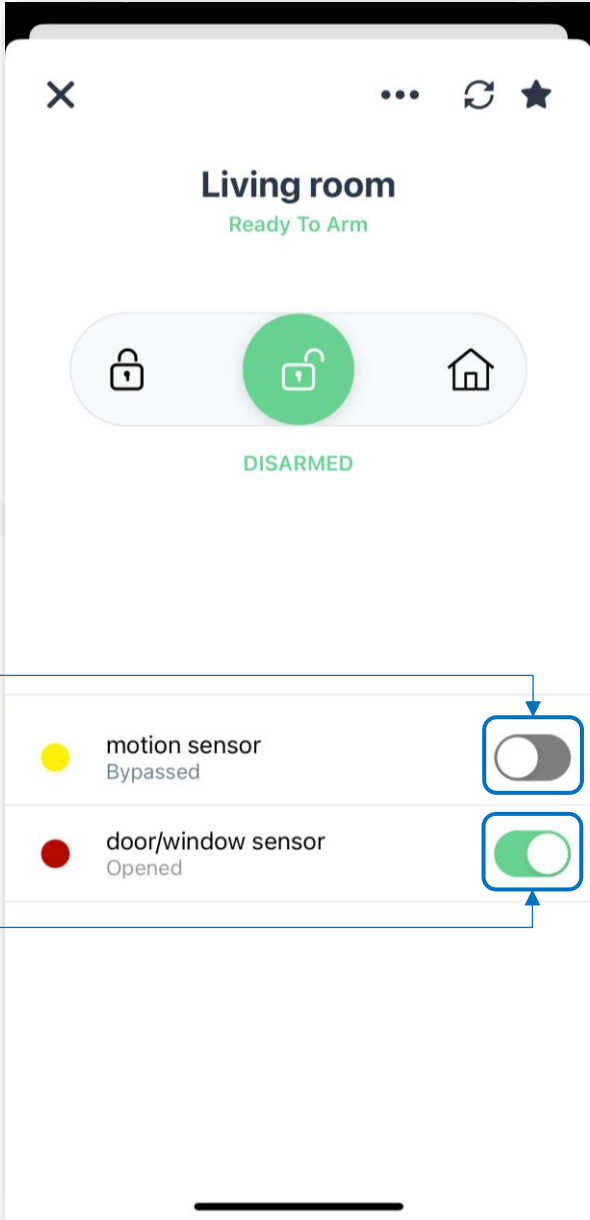*App functionalities (stay arming, partitions, etc.) depend on the programming of the alarm panel.*

INTERACTIVE PANEL CONTROL (ZONES)

Use the arrow button to see the zones status and bypass a specific zone.

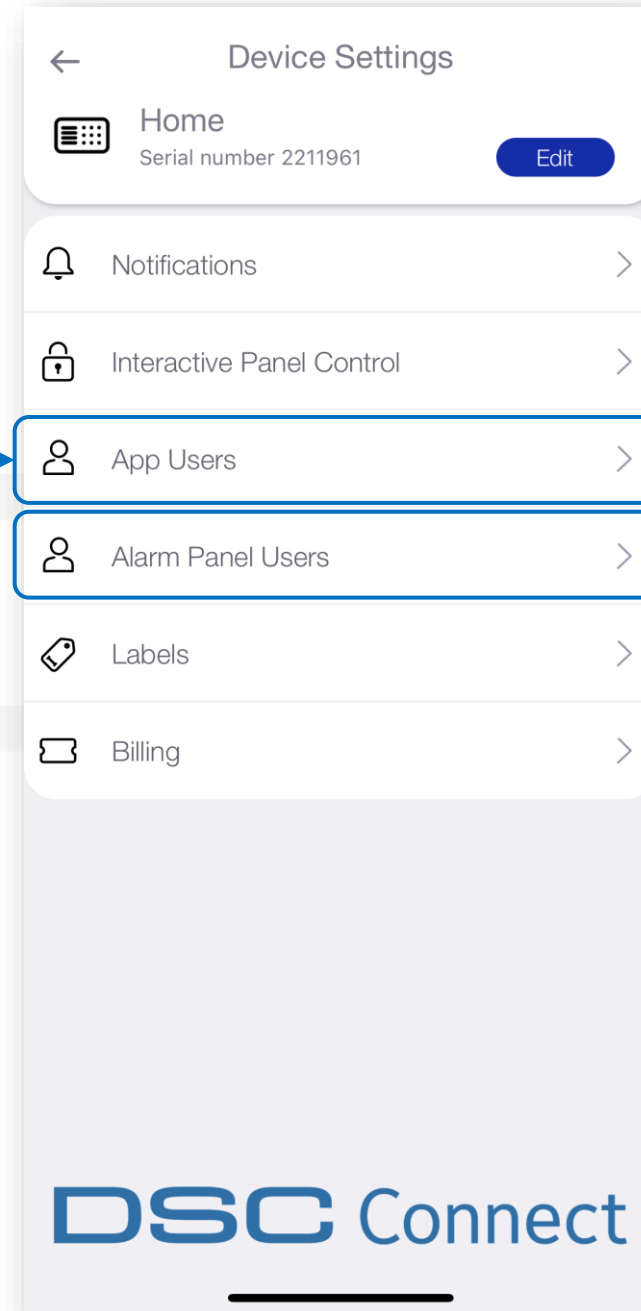Slide the button to bypass / unbypass the zone.

USERS

There are 2 types of users you can add to your device:
- o App Users
- o Alarm Panel Users

If you want to add additional user account to this device (e.g., spouse, kids, relatives), select one of the two options:

Select "App Users" – these are user types that are stored only on your mobile device and **not** on the Panel.

Alarm Panel Users are users stored in your Alarm Panel's memory.
For example, this user can operate the panel locally.

Device Settings

← Device Settings

⌨ **Home**
Serial number 2211961 [Edit]

🔔 Notifications >

🔒 Interactive Panel Control >

👤 App Users >

👤 Alarm Panel Users >

🏷 Labels >

💳 Billing >

DSC Connect

← Alarm Panel Users

👤 George
1 - Unknown permissions >
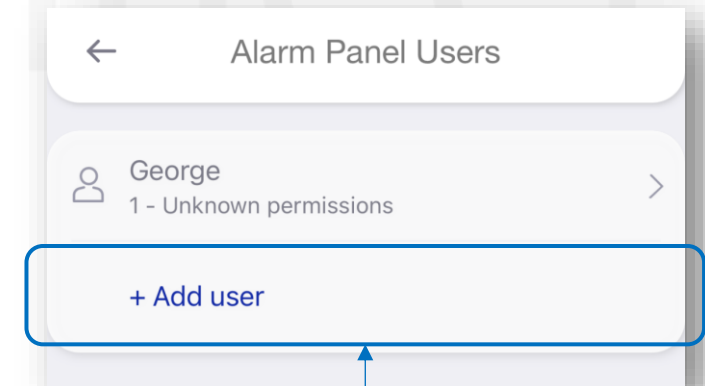
+ Add user

Then tap "+ Add user".

USERS (APP USER)

Populate the required information in the following fields.

Only "Master user" accounts can add new users, additional devices and label partitions, zones and users.
For security reasons, we recommend that you create only one master user.

To allow the remote-control permissions select "Interactive Panel Control" option.

← Add new user

Full Name

Login Name

Password 🚫

Confirm password 🚫

PIN Code 🚫

Email address

Enter email where in case of forgotten password, you will receive the new one. This information will be used only for password recovery.

Master user ✓

Interactive Panel Control ✓

Remote Bypass ✓

Remote Output Control ✓

Save

USERS (PANEL USER)

Populate the required information in the following fields.

Select this if you want this user to be able to control all partitions.

← Add Alarm Panel User

User Number

User Label

PIN Code

Authority Level   Arm Disarm ›

Bypass Enabled   ✓
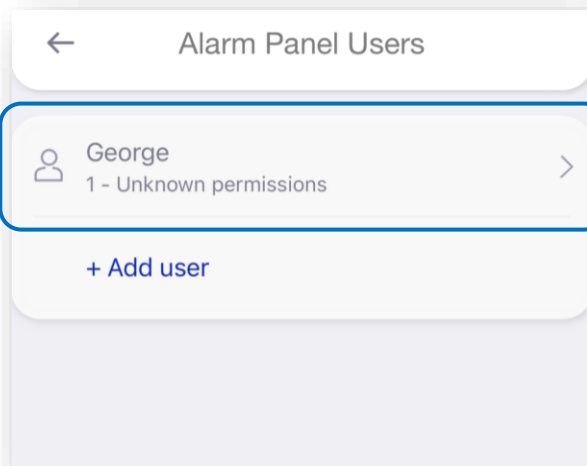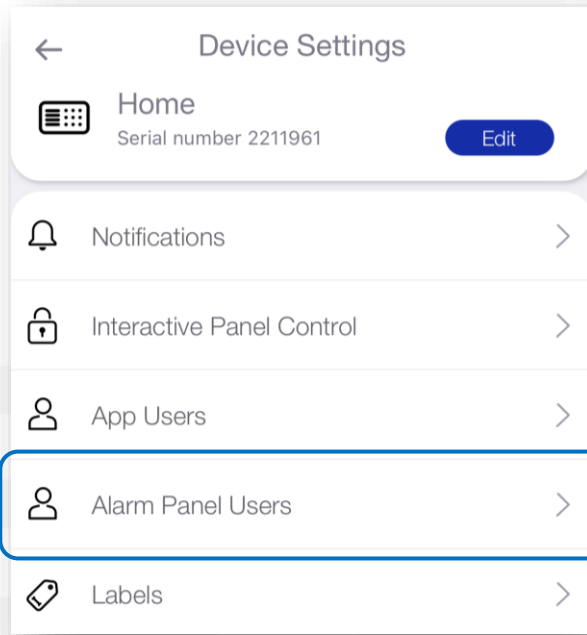
All Partitions   ✓

Save

CHANGE PIN CODE (PANEL USER)

Keep in mind that before changing your Panel User PIN, the system must be disarmed!

Device Settings

Home
Serial number 2211961 [Edit]

🔔 Notifications >

🔒 Interactive Panel Control >

👤 App Users >

👤 Alarm Panel Users >

🏷 Labels >

1) To change the PIN code for your Alarm Panel User, go to Settings, then tap "Alarm Panel Users".

Alarm Panel Users

👤 George
1 - Unknown permissions >

+ Add user

2) Tap the user whose password you would like to change

3) Select "Change PIN"

Change Label

Change PIN

Delete Label

Delete from Panel
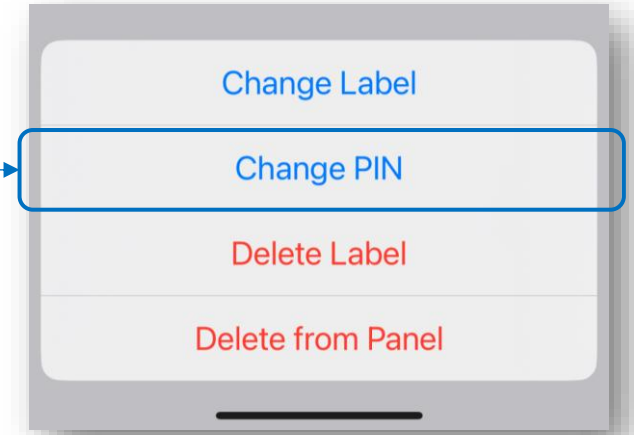
4) Fill in the new PIN and the Master Code for your alarm panel. Then tap "OK".

Change PIN

New PIN

Master Code

Cancel   OK
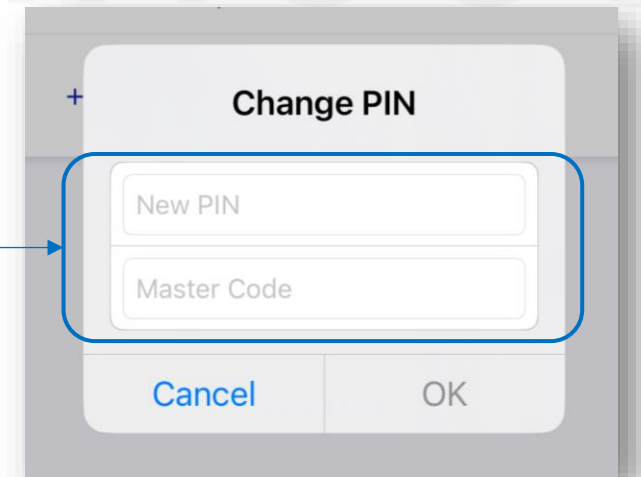
LABELS

Navigate to "Labels" menu if you want to name your partitions, zones and users.*

Device Settings

←

🖮 **Home**
Serial number 2211961   [Edit]

🔔 Notifications ›

🔒 Interactive Panel Control ›

👤 App Users ›

👤 Alarm Panel Users ›

🏷 Labels ›

🎟 Billing ›

DSC Connect

To label a zone or user use the respective tabs.
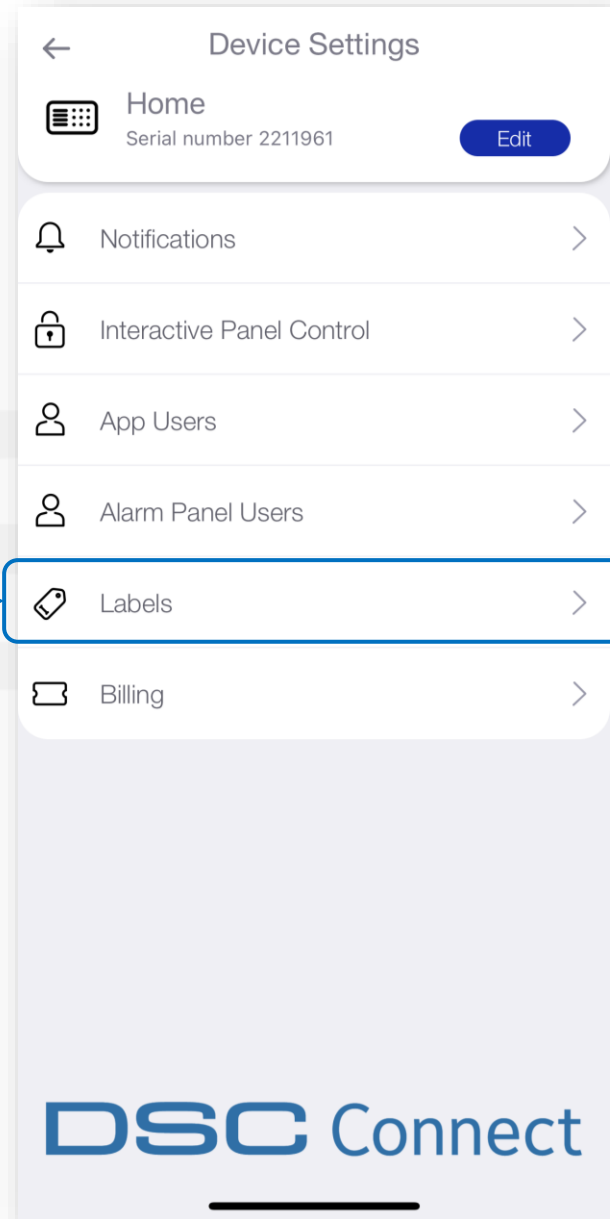
*To label partitions, zones and users you need to have a "Master User" account

← **Labels**

Partitions   Zones   Users

🏷 Kitchen
01   ✎

🏷 Living room
02   ✎

🏷 Garage
03   ✎

🏷 Floor 2
04   ✎

+ Add Label

DSC Connect
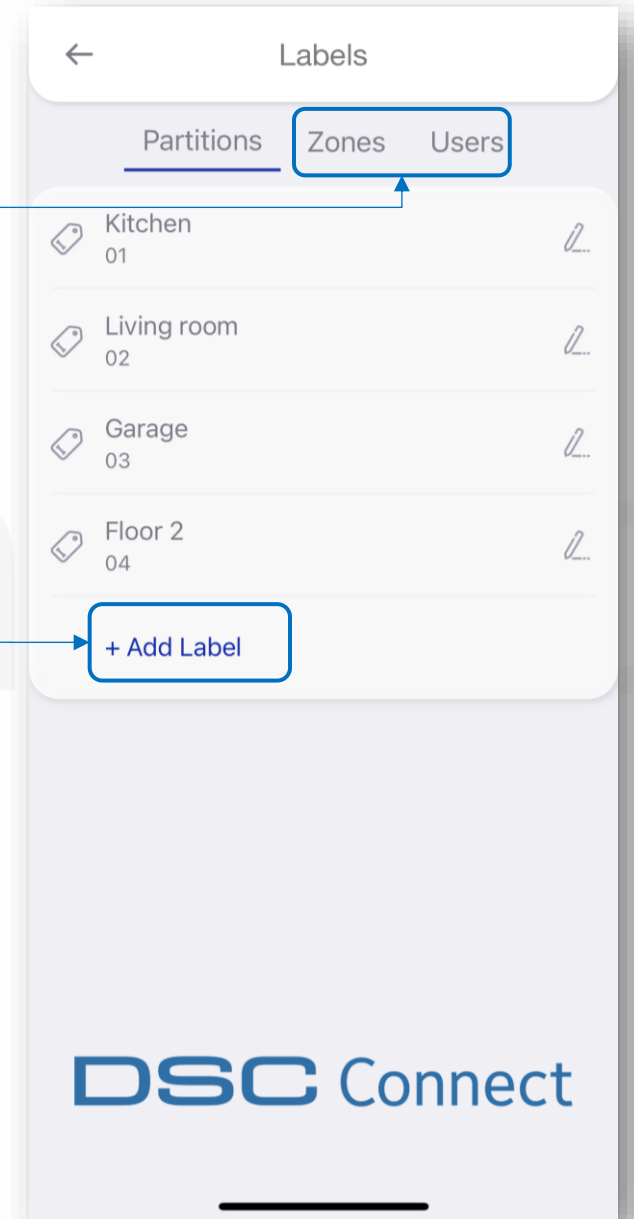
To label a partition, select "Add Label".

LABELS

To edit an existing label, select "Edit" button.

Labels

Partitions | Zones | Users

Kitchen
01

Living room
02

Garage
03

Floor 2
04

+ Add Label

DSC Connect
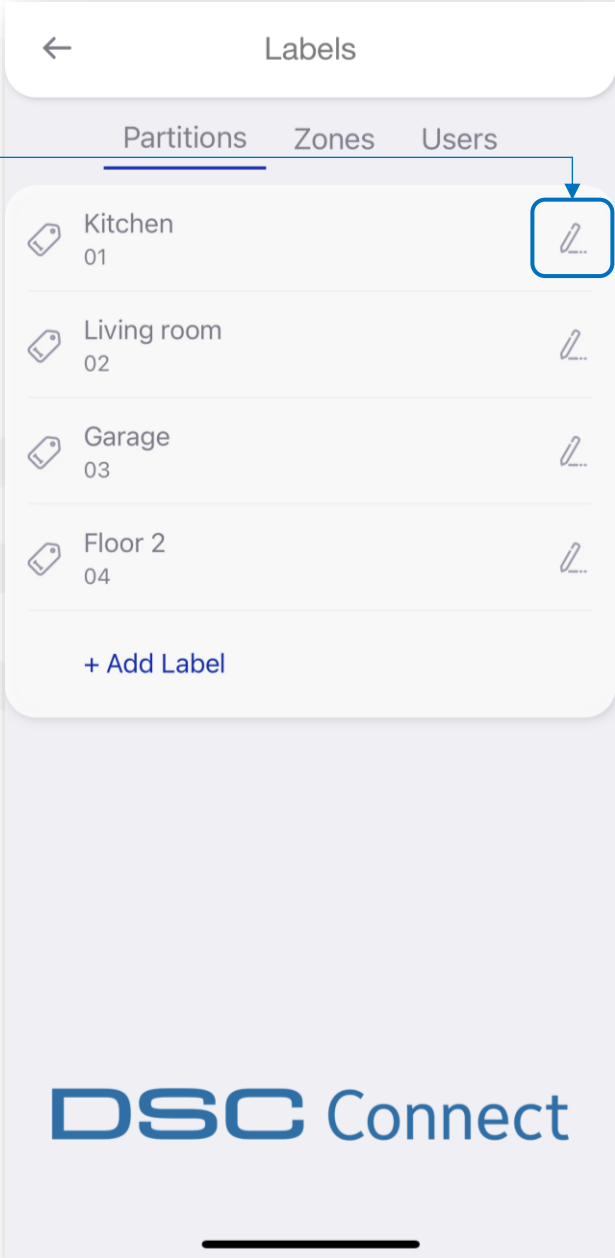
Fill in the fields and press "Save" to save the changes.

Edit partition

Code

01

Label

Kitchen

Save

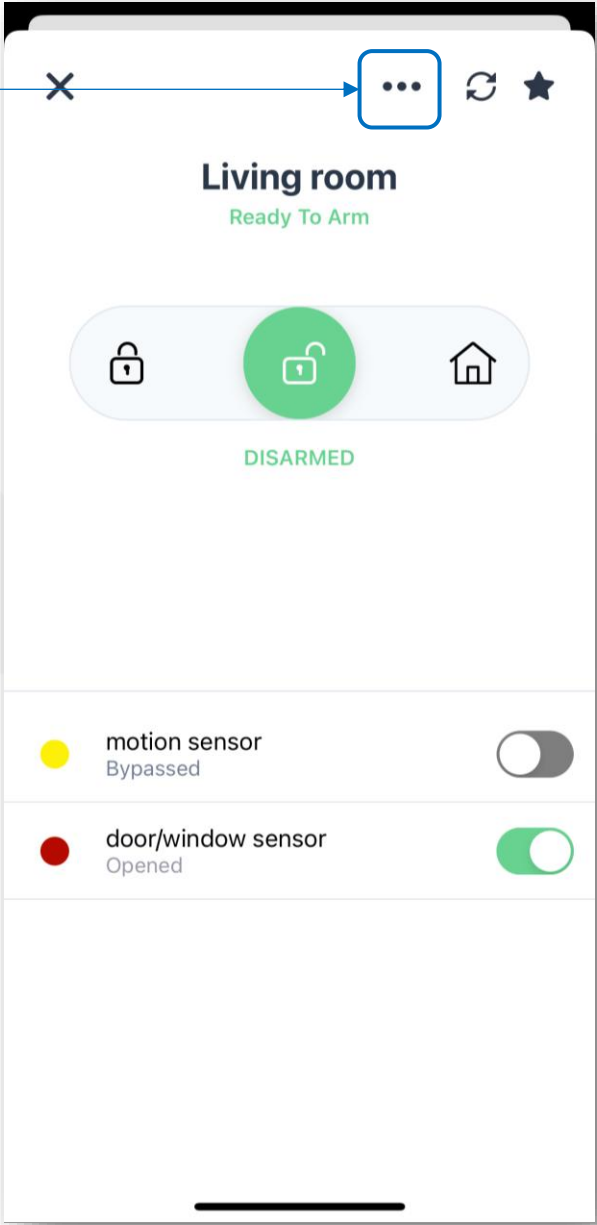You can permanently delete this label from here

Delete
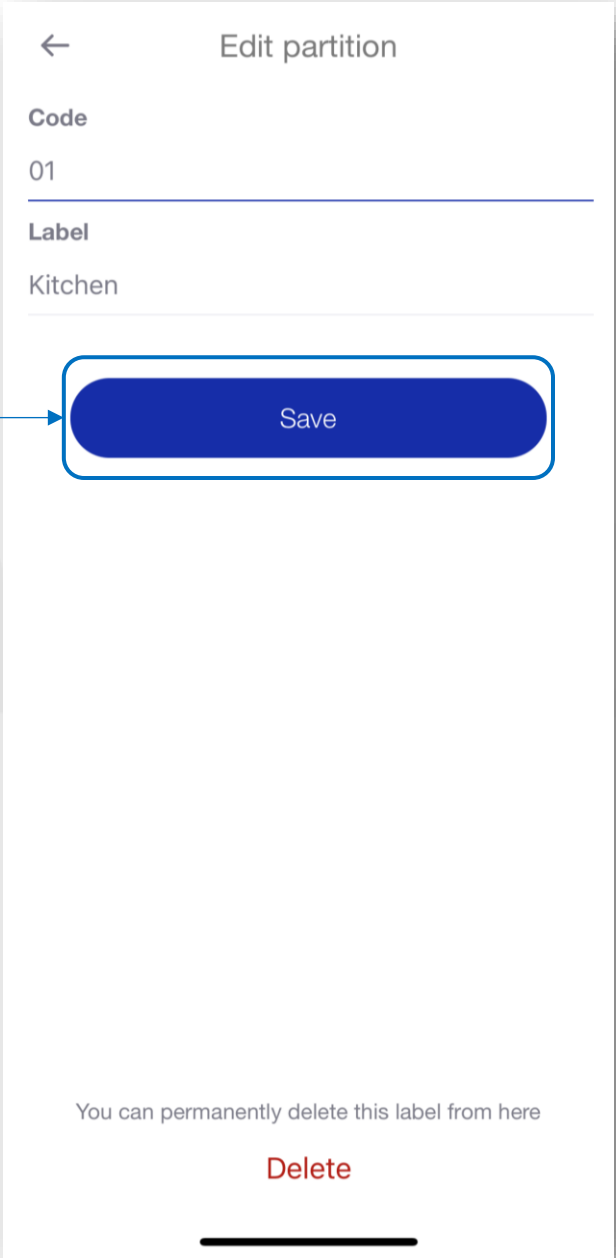
LABELS (SHORTCUT)

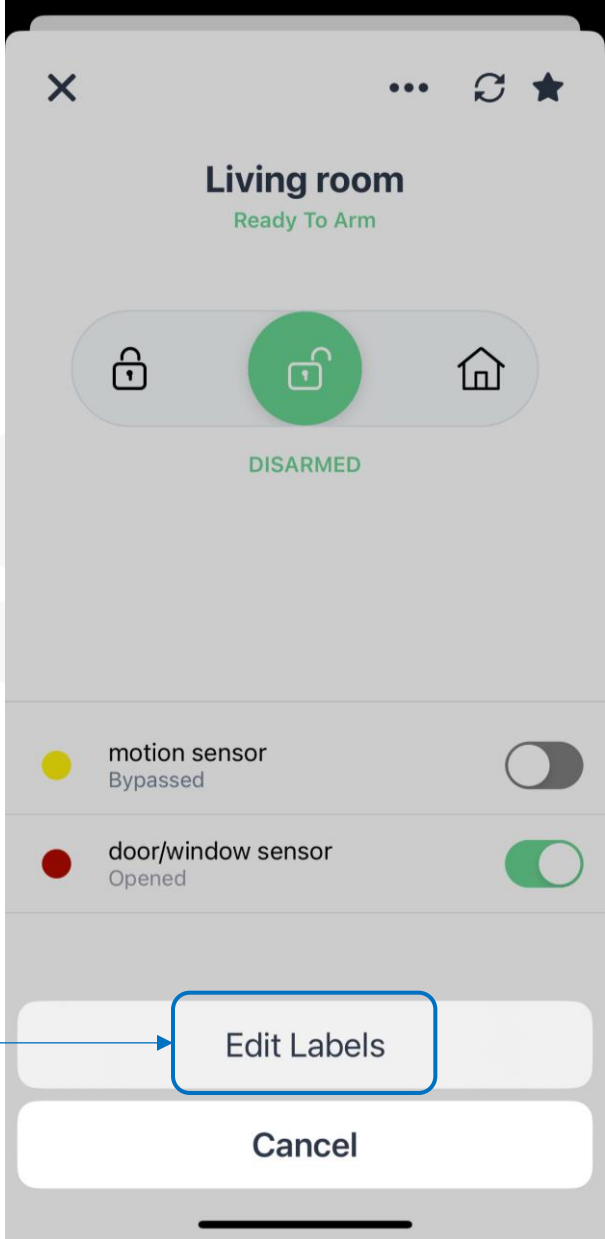Select the arrow button to edit a specific partition.
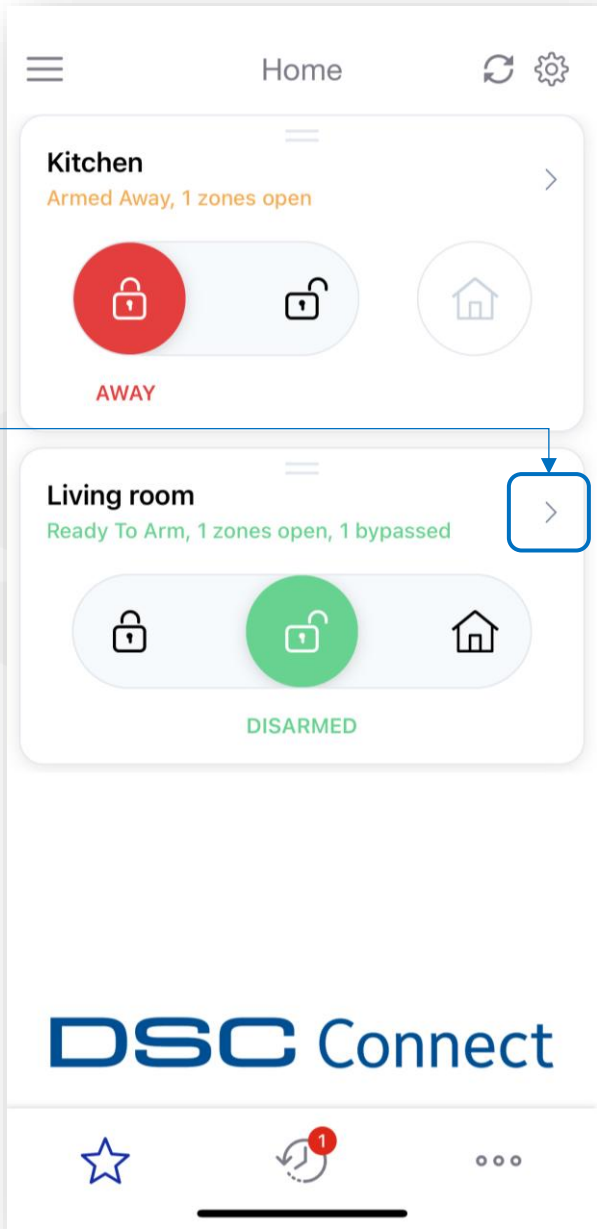
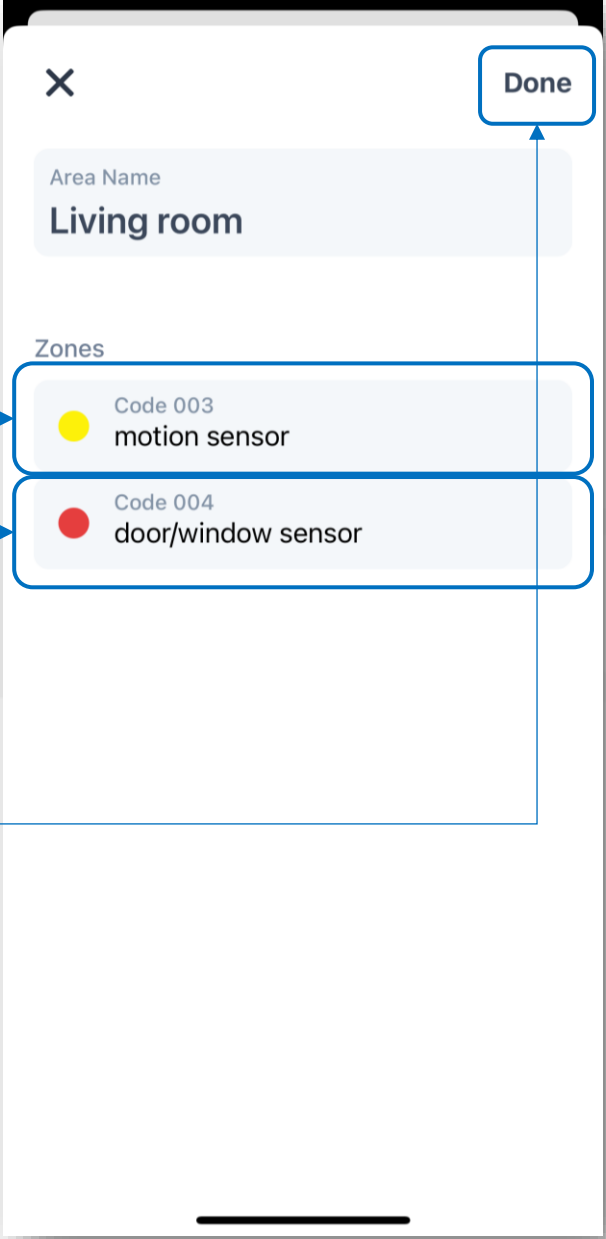Select the "Edit" button to edit the labels of the partition.

LABELS (SHORTCUT)

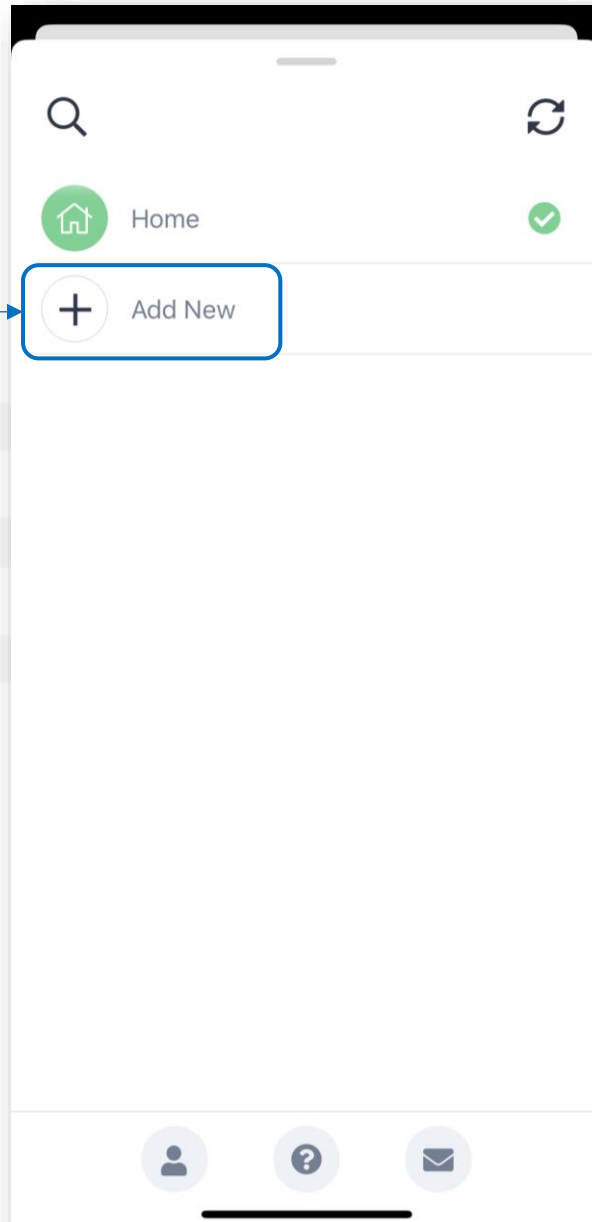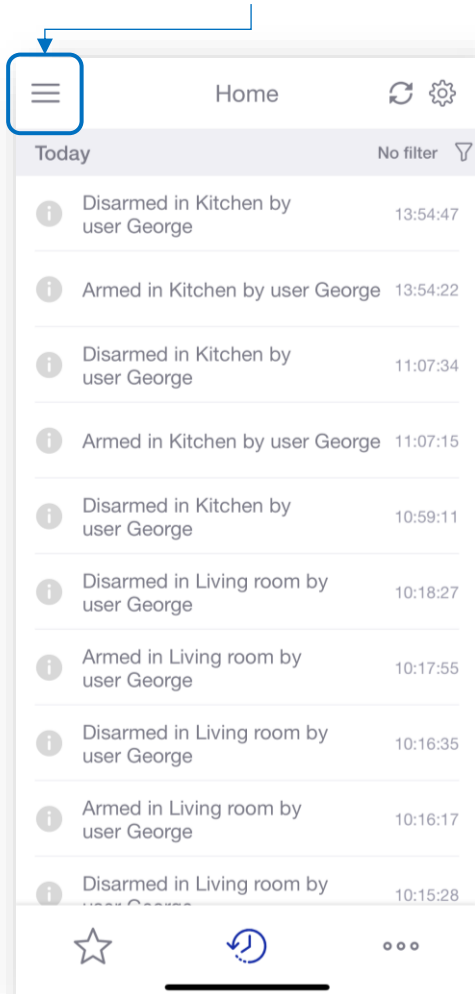Then tap "Edit labels" to confirm you want to edit them.

Type the new labels for each zone:

Finally, tap "Done" to save changes.

ADDING MORE DEVICES TO YOUR ACCOUNT

Go to "Add new" if you want to manage additional devices from the same account.

Home

Today   No filter

Disarmed in Kitchen by user George   13:54:47

Armed in Kitchen by user George   13:54:22

Disarmed in Kitchen by user George   11:07:34

Armed in Kitchen by user George   11:07:15

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Disarmed in Living room by user George   10:16:35

Armed in Living room by user George   10:16:17

Disarmed in Living room by user George   10:15:28

Home

+ Add New

For new devices:
Enter the serial number of the device that you want to add to this account and the login credentials provided with the device.

For devices that have already been in use:
You will have to provide the current username and password.

Add device

To add a device you must enter the initial credentials from the label. You can find them on the sticker in manual.

Serial number

Init user

Init pass

Add

Scan QR or barcode